

# Capital Blue Cross Dental

We've got your smile covered.

Welcome to Capital Blue Cross Dental. When a member's dental coverage transfers to Capital Blue Cross Dental from another carrier, the following rules apply to services already in progress:

## Dental treatments

Dental treatment in progress when your coverage begins with Capital Blue Cross Dental, such as root canals, crowns, and bridgework, is generally the responsibility of your former dental carrier and is not covered by Capital Blue Cross Dental. Capital Blue Cross Dental will cover treatments started and completed **after** your Capital Blue Cross Dental plan's effective date of coverage.

Capital Blue Cross Dental considers an expense has incurred on the following dates:

- **Dentures** — on the date the final impression is taken.
- **Fixed bridges, crowns, inlays, and onlays** — on the date the teeth are initially prepared.
- **Root canal therapy** — on the date the pulp chamber is opened.
- **Periodontal surgery** — on the date surgery is performed.
- **Implants** — on the date the implant is placed.
- **All other services** — on the date the service is performed.

## Orthodontic treatments

If your dependent child is in the midst of an orthodontic treatment when you join Capital Blue Cross Dental, any payments/reimbursements made by a previous dental carrier will be applied to your child's orthodontic lifetime maximum under the Capital Blue Cross Dental plan.

**Example:** A member received \$500 from a prior carrier for orthodontic treatment that began before their Capital Blue Cross Dental coverage was effective. Capital Blue Cross Dental will cover the member subject to the Capital Blue Cross Dental plan design and limitations. The member is covered for additional reimbursements not to exceed the Capital Blue Cross Dental lifetime maximum for orthodontic treatment minus the \$500 paid by the former dental carrier.

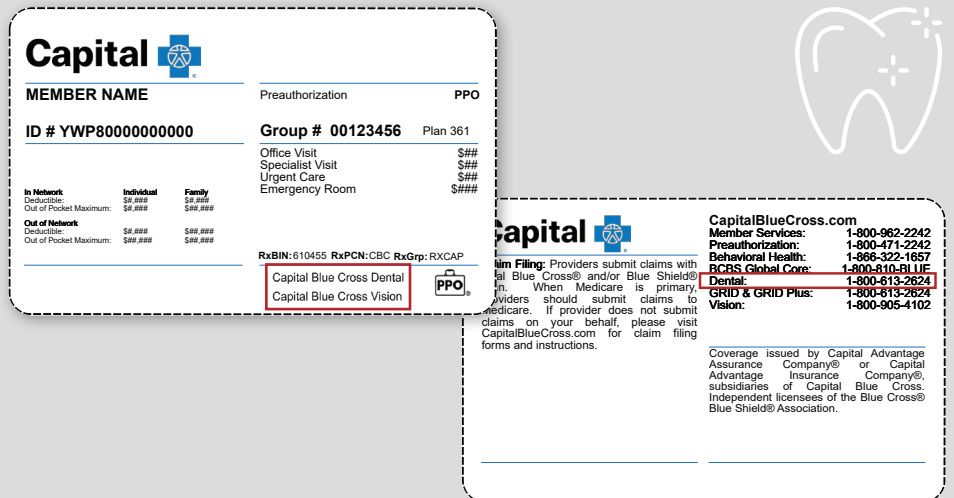
## Questions?

Contact the Member Services number on the back of your Capital Blue Cross ID card if you have questions about coverage, the use of network providers, or the processing of claims.

## ID card

Your ID card is the key to accessing Capital Blue Cross Dental benefits. All members, including dependents, receive a card that looks similar to the example on the right.

Show this card and any other cards you may have evidencing other dental coverage each time you seek dental services. ID cards assist providers in submitting claims, when applicable, to the proper location for processing and payment.



CapitalBlueCross.com

